



objective

Employment where I can utilize my innovative web development skills to enhance an already exciting company

education

B.S. English—Utah State University, Logan, UTSpring 2007

- Professional and Technical Writing emphasis with minor in Graphic Design
- 3.90 Overall GPA

professional experience

Letterpress Software: Logan, UT, 435-755-5996.....April 2007-August 2011

Front-end Web Developer 2007-2011

- Demonstrated expert CSS, HTML, SEO, and Javascript skills, which saved LetterPress money by allowing them to consolidate two positions into one
- Worked closely with graphic designers, flash developers, and database programmers to quickly create client web applications and websites in a PHP, MySQL deadline-driven environment.
- Implemented all new content for LetterPress client websites with tasks ranging from minor bug fixes to extended marketing campaigns
- Implemented content management interface for LetterPress subsidiary The Furniture Training Company used by thousands of users

Technical Writer 2007-2011

- Wrote and edited a large range of written materials ranging from user manuals to complex Standard Operating Procedure documents in a fast-paced, deadline-oriented flash, XML, and PHP development environment that required extensive collaboration with SMEs, designers, programmers, and clients
- Managed and edited all outgoing copy for print and web materials using Adobe and Microsoft programs
- Identified customer service and technical support issues and created online and printed documentation that effectively reduced the amount of complaint and technical support calls received by LetterPress Software
- Composed narration scripts for online training software, which were subsequently recognized with BESSIE awards in both the Vocational Training and Science website categories

Audio Engineer 2007-2011

- Acquired and strengthened relationships with local recording talent, which allowed LetterPress to save money by recording narration in-house
- Collaborated with leading talent studios to simplify the outsourcing of talent and recording for large audio projects, which ensured that projects were completed on schedule and on budget
- Appraised and edited all recorded audio with an ear for clarity, tone, and voice
- Collaborated with Flash and web developers to create audio landscapes of music and sound effects reflecting the developer's artistic and technical visualizations

Freelance Web Developer.....March 2008-Present

- Collaborated with graphic designers and Flash developers to transform their website concepts into reality
- Researched and learned new CSS, Javascript, and jQuery techniques in order to consistently bring new ideas to the table
- Implemented pixel perfect websites from graphic mock-ups while integrating good SEO and accessibility practices

professional skills

Expert - HTML, CSS, Javascript, jQuery, XML, Photoshop, Illustrator, Flash, InDesign, Microsoft Office, FrameMaker, Audition, subVersion

Working Knowledge - PHP, MySQL, RoboHelp, Actionscript 2&3, ASP.NET, Visual Basic, Smarty